

Personalising Vienna City Cards

1) Personalise Your Order:

Click the link in your order confirmation e-mail and you will be directed to the online shop to personalise your Vienna City Card(s).

- Each order must be personalised latest 6 months after purchase.
- You can personalise your order 8 weeks before your arrival date.
- You cannot use your Vienna City Card(s) without personalisation.

Personalise your order during or after purchasing your city card: Your personalised ticket will be e-mailed to you.

Personalise and activate your Vienna City Card(s)

| Personalisierung (72 Card 1) | Personalisierung (72 Card 2) |
|---|---|
| FIRST NAME* | FIRST NAME* |
| John | Jane |
| LAST NAME* | LAST NAME* |
| Doe | Doe |
| YEAR OF BIRTH* | YEAR OF BIRTH* |
| 1965 🗸 | 1968 🗸 |
| Send this personalised ticket directly to my travel companion(s). | Send this personalised ticket directly to my travel companion(s). |
| E-MAIL-ADDRESS TRAVEL COMPANION | E-MAIL-ADDRESS TRAVEL COMPANION |

2) Choose a Ticket Type

You can decide if you want to use an **app-** or a **print@home-ticket**.

Set date and time when you want to use public transportation. From this point in time, you can also use the (optional) airport transfer and hop-on hop-off tour.



Should you wish to use discounts before the public transport, choose an earlier date for the discounts. Airport transfer and hop-on hop-off can also be used from the earlier date.

(E. g. arrival 25th May, take the City Airport Train to Vienna and use the public transport from 27th May.)

Please check all dates and times. After personalising irrevocably, changing, or cancelling your city card is not possible.

| How would you like to use you | ır Vienna City C | ard? | |
|---|--|---|---|
| | home-Ticket | | |
| It is not possible to use a print mobile app-ticket as a print@h | - | in the ivie app. It is also not | possible to use a |
| From this date and time you w in Vienna: | ant to use your | ticket for public transport | (24h, 48h or 72h) |
| Date: | | Time: | |
| | | 10.00 | |
| 27.05.2023 When do you want to use the o | discounts and a | 10:00 advantages of the Vienna C | Lity Card? |
| When do you want to use the o | discounts and a | | ity Card? |
| When do you want to use the o ✓ I would like to use my discorbefore the public transport | discounts and a | advantages of the Vienna C | ity Card? |
| When do you want to use the o | discounts and a | advantages of the Vienna C Beginning of my stay (arri | ity Card? val date): |
| When do you want to use the operation of the public transport at the start of my stay. ✓ Confirm that you chose the transportation ticket. | discounts and a ounts already ation - right e above date an | advantages of the Vienna C Beginning of my stay (arri 25.05.2023 d time for the start of your | ity Card? val date): Wiener Linien/public |
| When do you want to use the operation of the public transport at the start of my stay. Confirm that you chose the public transport of the public transport of the public transport of the start of | discounts and a ounts already tation - right e above date an e the date or tin | advantages of the Vienna C Beginning of my stay (arri 25.05.2023 d time for the start of your he later, to cancel the ticke | ity Card? val date): Wiener Linien/public |
| When do you want to use the operation of the public transport at the start of my stay. ✓ Confirm that you chose the transportation ticket. | discounts and a ounts already tation - right e above date an e the date or tin | advantages of the Vienna C Beginning of my stay (arri 25.05.2023 d time for the start of your | ity Card? val date): Wiener Linien/public |



You have now a personalised and activated Vienna City Card:

Your Vienna City Card(s) have been successfully personalised!

You have selected the "Display Vienna City Card in the app" option.
John Doe | 6805-4720-3206-1 | Transfer ticket to App ivie - Vienna Guide

Wishing you a wonderful time in Vienna!

If you have installed the ivie-app on your phone, you can click on the link to transfer the Vienna City Card to your smartphone.

3) App-Ticket

To find your digital ticket in the ivie-app, click on the burger menu, select city card, and my cards.

| ∰ = ∰ 13°C Q | Sign up or login for > | Vienna City Card | 📃 My Cards |
|--|--|--|---|
| HIGHLIGHTS FOR YOU | û Home ⓒ Map S Walks & Guides | All you need for Vienna! | HOME BENEFITS MY CARES |
| Let it snow! | ☑ Events ✓ City Card ✓ My Locations ✓ ivie's Tips | Welcome to full mobility | A John Doe O Period of Validity of the Public Transport Ticket: O 3104/2023 14 30 to 08(104)/023 14 29 Period of Validity of the Benefits and booked 0 443/2023 00:00 to 07/04/2023 23.59 |
| Criginal Vienna Snow Globe Manufactory Loren Impuum to test 2 lines Inside the snow globe, the world is still at paece. A miniature version of the world is made by hand at the Viennees Snow Globe Manufactory. The quant Snow Globe Manuem is also worth seeing. | Tourist-Info Settings | hada at the the the has an a | Adde frame or Second Card |
| | | Vienna City Card | Redeem Code |

You can open your public transport ticket and your discount card by clicking on these buttons:







Left: Wiener Linien travel ticket Right: discounts and Add-Ons



If you want to remove an app-ticket from your device, open the ticket on your smartphone. Click on the icon in the upper right corner. The ticket will be removed, and you can immediately add it onto another phone. It is possible to save and use multiple tickets on one device.



4) print@home-Ticket

If you want to use a print@home-ticket, choose the print@home option in the personalisation process.

| Set date and time to use your Vienna City Card(s): | | | |
|--|---|--|--|
| How would you like to u | ise your Vienna City Card? | | |
| (ivie app must be installed) | print@home-ticket (must be printed and must be carried along) | | |

After personalising your ticket, you will receive an e-mail with your ticket as a PDF-file. This file is also available for download right after the process on your screen.

Please print your ticket (A4) and always carry the printout with a photo ID (passport or driver's licence) along. In the lower part of the printout you will find current offers or information about our advantage partners.

The print@home-ticket CANNOT be displayed on your mobile phone during a Wiener Linien ticket control. You *must* produce the printout.

