



# Redeeming Your Vienna City Card Code

Install the **ivie** app on your smartphone, download for free in Apple Store and Google Play.



Follow these steps to redeem your 8-digit code:

click menu

choose City Card

click "Redeem Code"

enter code and click "Redeem"

enter your details

scroll down  
Total price 0,00 EUR  
(code successfully redeemed)

select "App ivie"

**Please note:**  
It is **not possible** to use a print at home-ticket in the ivie app.  
It is also **not possible** to use a mobile app-ticket as a print at home-ticket.

From this date and time you want to use your ticket for public transport (24h, 48h or 72h) in Vienna:

Date:

Time:

When do you want to use discounts, airport transfer and/or hop-on hop-off tour of the Vienna City Card?

I would like to use my discounts, transfer and/or tour before using the public

Choose date and time when you want to use public transportation according to your Vienna City Card for 24, 48 or 72 hrs.

**Please note:**

It is not possible to change the date or time later, to cancel the ticket or to change the name!

When do you want to use discounts, airport transfer and/or hop-on hop-off tour of the Vienna City Card?

I would like to make use of my discounts, transfer and/or tour before using the public transportation - right at the start of my stay.

Beginning of my stay (arrival date):

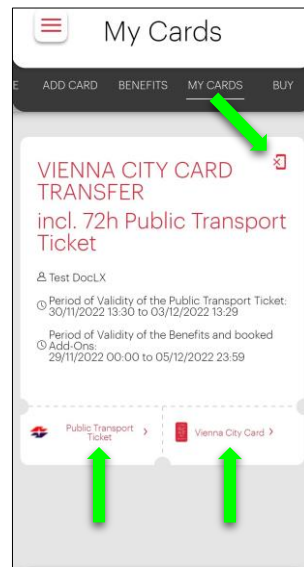
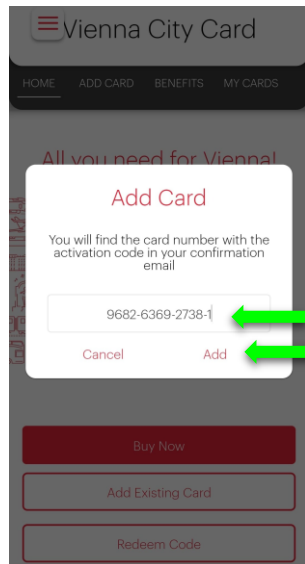
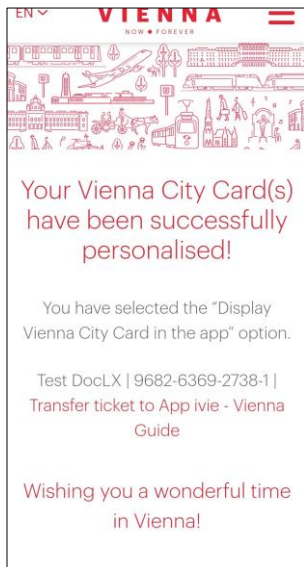
Confirm that you chose the above date and time for the start of your Vienna City Card/public transportation ticket.  
It is not possible to change the date or time later, to cancel the ticket or to change a name!

**PERSONALISE NOW IRREVOCABLY**

If you want to use discounts, airport transfer, and/or hop-on hop-off tour at the beginning of your stay, tick the box and choose your arrival date.

By ticking the second box you confirm all dates and times you've entered. **It is not possible to make changes after that!**

**"Personalise irrevocably"**



You can link one of more Vienna City Cards to one smartphone.

To unlink, click this icon in the top right corner of the ticket that should be removed:



Public transport ticket including the name of the ticket holder and the validity.

When asked this part must be presented to public transport staff.



Vienna City Card: Discount card incl. name of card holder, validity, and add-ons like airport transfer and/or hop-on hop-off tour.

To receive discounts at partners this part must be presented.