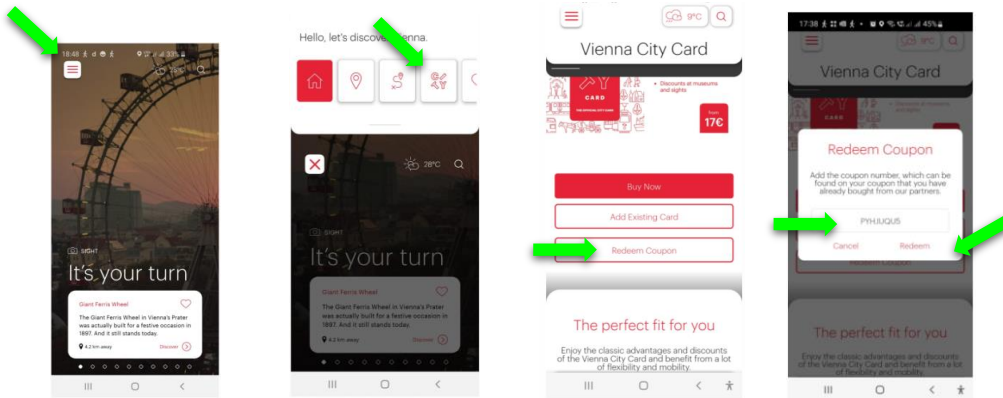




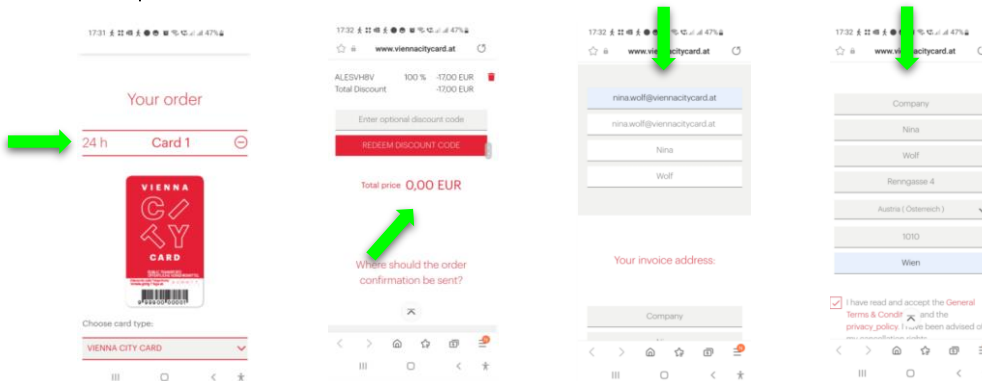
Step by step – how to get your digital Vienna City Card

To redeem your 8-digit code e. g. PYHJUQU5, please load “ivie – Your Personal Vienna Guide” to hold your Vienna City Card on your smartphone (available free of charge for iOS and Android).

Open the app, click the menu button, choose “City Card”, click “Redeem Coupon”, enter your code and click “Redeem”:



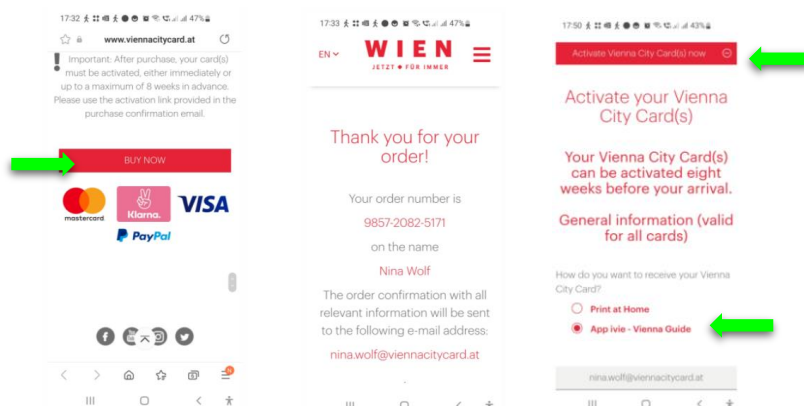
Your Vienna City Card ticket type will come up on your phone.
The price shows € 0,00 as you have already paid for the code.
Enter your name, e-mail address, and address.
Tick box to accept GT&Cs.



Click “Buy Now” (**no payment** will be processed!).

You will see the confirmation of your City Card, then scroll down.

Click “Activate Vienna City Card(s) now” and choose “App ivie – Vienna Guide” and ensure that your e-mail address has been added correctly.

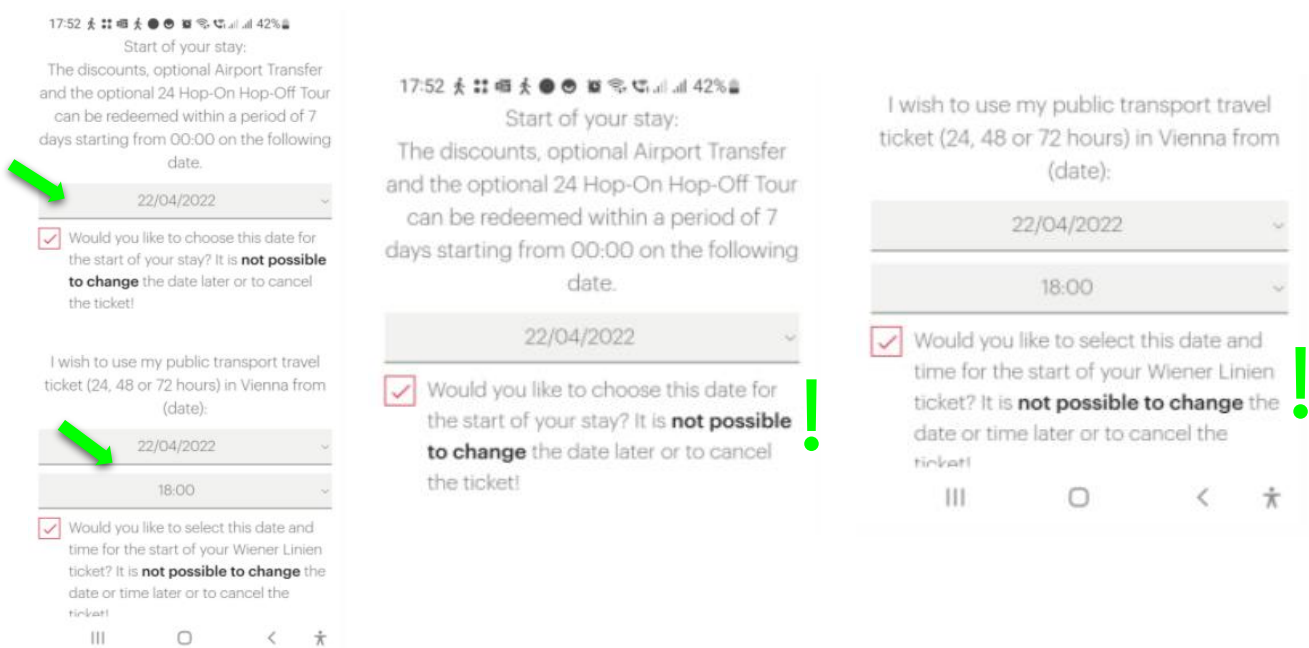


Enter the date, when you will arrive in Vienna.

Discounts, airport transfer and hop-on hop-off tour can be redeemed for a maximum of 7 days.

After that chose date and time, when you want to use your travel ticket.

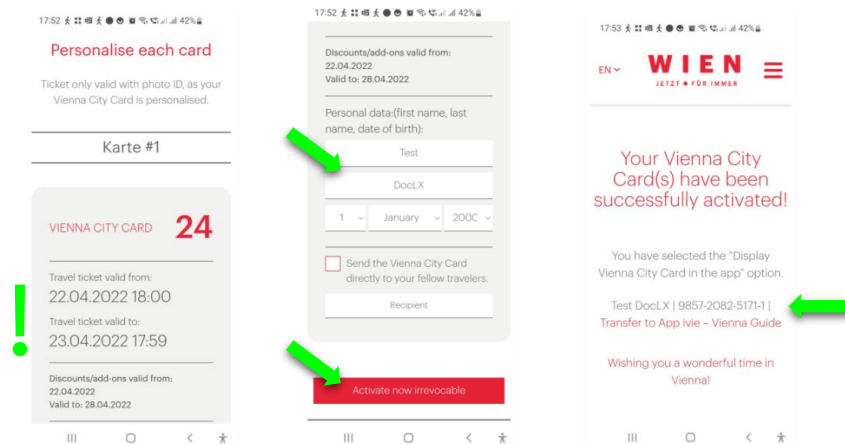
!!!Please note that you cannot change the dates and times, once the ticket has been activated!!!



Check your chosen dates and times and then personalise your card with name and date of birth.

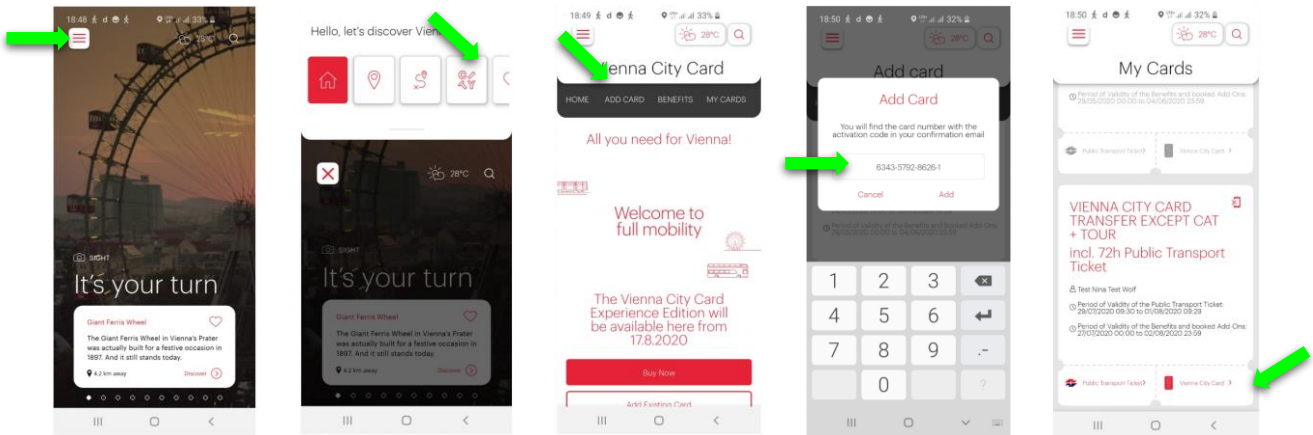
Once all data is correct, "activate now irrevocable".

Now you can transfer your card to your ivie app by entering your ticketnumber or by clicking the link.

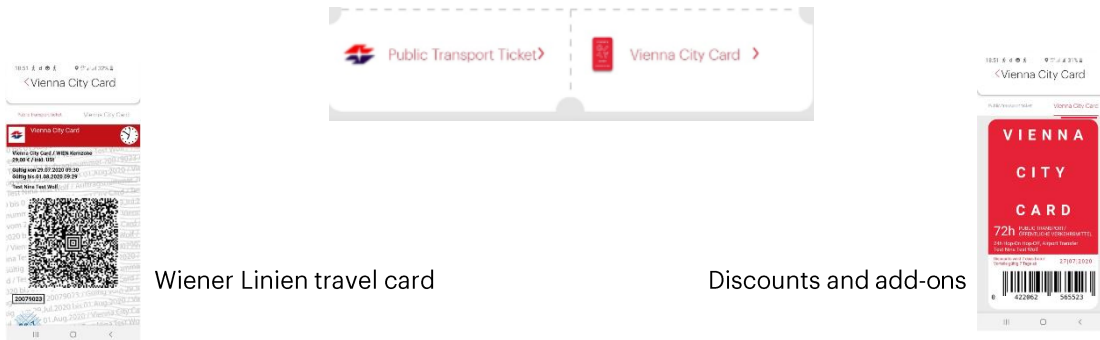


If you click on the link under your ticket number (e. g. 1234-4567-6789-1) the ticket will load automatically to your phone.

You can also add your Vienna City Card manually.
Open ivie on your phone and follow these steps:



Now you can select your travel card and your discount card to show on your phone.



Wiener Linien travel card

Discounts and add-ons

Should you need to remove a digital ticket from your phone, please follow these instructions:

- display the desired ticket on your phone
- click in the right-top-corner the “unlink ticket” icon
- you are being informed, that you can add the unlinked ticket to a different phone
- now the ticket can be linked to a new phone (follow steps how to manually add a ticket to your phone).



Vienna City Card [Brochure](#)

Vienna City Card [Discount Partners](#)

Detailed information about all partners can be found in the app
“ivie – Your Personal Vienna Guide.”