



Redeeming Your Vienna City Card Code

Install the [ivie](#) app on your smartphone, download for free in Apple Store and Google Play.



Follow these steps to redeem your 8-digit code from your voucher:

click menu

choose City Card

choose "My Cards"

choose "Redeem Code" enter the 8-digit code and click "Redeem"

72 h Card 1

Price 29,00 EUR

Choose card type:

- Hop-On Hop-Off - 29,00 EUR
- Airport Transfer - 22,00 EUR

Includes following additional products
Hop-On Hop-Off, Airport Transfer

Personalise (each of your) card(s):

FIRST NAME*
John

LAST NAME*
Doe

YEAR OF BIRTH*
1950

Send this personalised ticket directly to my travel companion(s).

E-MAIL-ADDRESS TRAVEL COMP*

Set date and time to use your Vienna City Card(s):

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How would you like to use your Vienna City Card?

- App ivie - Vienna Guide
- print@home-Ticket

info@viennacitycard.at

Bitte trage hier deine E-Mail-Adresse ein, um alle Unterlagen zu erhalten.

It is **not possible** to use a print@home-ticket in the ivie app. It is also **not possible** to use a mobile app-ticket as a print@home-ticket.

From this date and time you want to use your ticket for public transport (24h, 48h or 72h) in Vienna:

Date:

The card you bought (incl. Add-Ons) shows on your phone.

enter your details first and last name, and year of birth

scroll down, select "App ivie" and enter your email address

Please note:

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From this date and time you want to use your ticket for public transport (24h, 48h or 72h) in Vienna:

Date:

Time:

When do you want to use the discounts and advantages of the Vienna City Card?

I would like to use my discounts already before the public transportation - right at the start of my stay.

Choose date and time when you want to use public transportation according to your Vienna City Card for 24, 48 or 72 hrs.

Please note:

It is **not possible** to change the date or time later, to cancel the ticket or to change the name!

When do you want to use the discounts and advantages of the Vienna City Card?

I would like to use my discounts already before the public transportation - right at the start of my stay.

Beginning of my stay (arrival date):

Confirm that you chose the above date and time for the start of your Wiener Linien/public transportation ticket. It is **not possible** to change the date or time later, to cancel the ticket or to change a name!

PERSONALISE NOW IRREVOCABLY

If you want to use discounts, airport transfer, and/or hop-on hop-off **at the beginning** of your stay, **before** using public transportation, tick the first box and choose your arrival date.

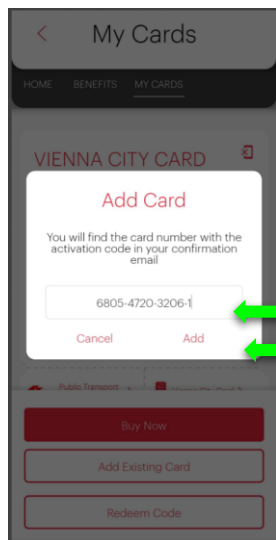
By ticking the second box you confirm all dates and times you've entered.

It is not possible to make changes after that!

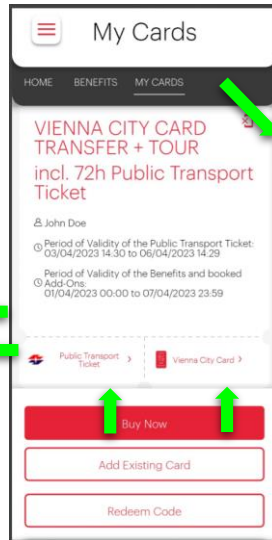
"Personalise irrevocably"



Click "Transfer ticket to App" and your ticket will show on your phone.



click "Add"



Your ticket is now bound to your device. Click left for your travel card, right for discounts/Add-Ons

You can link one of more Vienna City Cards to a device.

To unlink, click this icon in the top right corner of the ticket that should be removed:

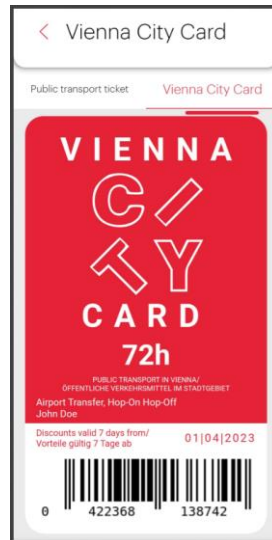


After removing a ticket, it can be bound to a different phone (images 1 and two in this row).



Public transport ticket including the name of the ticket holder and the validity.

When asked this part must be presented to public transport staff.



Vienna City Card: Discount card incl. name of card holder, validity, and add-ons like airport transfer and/or hop-on hop-off tour.

To receive discounts at partners this part must be presented.