Activation Vienna City Cards

Each Vienna City Card purchase is made in our webshop. Even when you purchase in our mobile App you are forwarded to this webshop.

You pass through the following steps from selecting:

Nr.	Beschreibung	Screenshot
1	**Select your Vienna City Card** Select your preferred Vienna City Card option and add the order to the cart. Web shop available under: www.viennacitycard.at	
2	**Payment / redeem discount code** If you have a special discount code you can redeem it in the next step. Please fill out all invoice details and pay your order via bank transfer / VISA / Master Card.	
3	**Receive order confirmation / invoice** After a successful payment you receive an invoice and an order confirmation via email. Details in the order confirmation:	

Vienna City Card
DocLX Travel Events GmbH
Renngasse 4 / Freyung
A-1010 Wien

IBAN: AT58 3200 0006 0931 1911
BIC: RLNWATWW
UID Nummer: ATU 52278404
FB-Nummer: FN 208784 k

T: +43 1 370 7000 – 22 oder 23
E: info@viennacitycard.at
H: www.viennacitycard.at

	- Order-Number - Date till which the order can be activated - Link to activate your order	
4	**Activate your order!** Click on the activation link in your order email and come back to the web shop to activate your Vienna City Cards. - Each order can be validated within 1 year. - It is only possible to activate your card 2 month in advance. - You cannot use your cards without activation.	
4.1.	**Choose your delivery option** Pick one of the following delivery options: - **Print at Home** - **Mobile App** - **Voucher** Depending on your delivery option your ticket will be sent to you via email. If you choose Mobile App delivery you will be able to display the order in the App.	**Activate your Vienna City Card(s)** General information (valid for all cards) Delivery via ◯ Print at Home ⦿ Mobile App ◯ Voucher vanessa.schmelz@viennacitycard.at

4.2.	Choose your travel period	
	You benefit from all Vienna City Card discounts for 7 days starting with your „start of your stay".	I wish to use my public transport travel ticket (24, 48 or 72 hours) from (date):
		05.04.2019
	If you purchased Add-On: airport transfer or Hop-On Hop-Off Big Bus they are also redeemable within these 7 days starting with your stay.	10:45
		Start of your stay: The discounts, optional Airport Transfer, and the optional Hop-On Hop-Off Big Bus tour can be redeemed within a period of 7 days starting from 00:00 on the following date.
	Your ticket for the public transportation (Wiener Linien) for 24/48/72 hours must be validated separately. The ticket is automatically validated beginning with the exact time stamp you are choosing.	05.04.2019
4.3.	Personalise your Vienna City Card	Karte #1
	Last step to activate your card is to personalise it with: first name, last name and date of birth.	VIENNA CITY CARD 24
		Valid from: 05.04.2019 10:45
	Note that you must carry an ID with you to expel yourself in case of ticket controls.	Valid to: 06.04.2019 10:44
		Valid from: 05.04.2019 Valid to: 11.04.2019
	Via email you can send the personalised Vienna City Card to your travel partner.	Personal data: (First name, last name, date of birth):
		First name
		Last name
		tt.mm.jjjj
		Send the Vienna City Card directly to your fellow travelers.
		Recipients e-mail address

5	**Display in the App**
	If you chose the delivery option: Mobile App, there will be an activation link at the end of the activation process with which you can display the order in your app.
	Each mobile Vienna City Card has a card-number. You receive this card-number in the activation email. If you enter this card-number in your app you can at any time transfer the displayed ticket to other devices.

Dear Mr. / Ms. ▓▓▓▓▓▓▓▓

your Vienna City Card order is successfully activated.
As of now the following products are available:
VIENNA CITY CARD (sv ssv) card number :8412-0670-3952-1

Via click on the activation link your order can be displayed in the app.

You can find all of the benefits in our online bonus booklet at: www.viennacitycard.at or on our app. (download in Play Store or App Store)

We are at your disposal for further information. You can contact us under info@viennacitycard.at

Kind regards,

Your Vienna City Card Team